Booking Information



Welcome

A warm welcome to Southrepps Village Hall and thank you for choosing our facility for your function.

Our main aim is to provide an attractive, well maintained, self-financing and easy to use amenity which is a catalyst for regenerating the life of the community through the provision of a wide range of facilities and events.

To this end we have provided you with a user-friendly handbook (located in the kitchen) and a range of clear instructions to make your use of the hall and its facilities as easy as possible. All we ask is you leave the premises as you find them, with everything where it should be, as this helps us keep down costs and keep the hall affordable for everyone in the village.

STAY SAFE | CARE FOR EACH OTHER

Southrepps village hall are here to make your event a success. Please contact **Shelley** on **07920 583773** to discuss any queries you have. More information about the hall can be found on the website.

WWW.SOUTHREPPS.INFO/VILLAGEHALL

Data Protection

Data security and protection. We ensure the security of any personal information we hold by using secure data storage technologies and precise procedures in how we store, access and manage that information. Our methods meet the GDP compliance requirement.

Terms & Conditions

When you pay the deposit for the booking, you agree to all our Terms & Conditions and COVID-19 outlined in this document. Failure to comply will result in us keeping the damage deposit and legal action if necessary. Please visit www.southrepps.info/booking-information to read them all again. Please note, there is no negotiation on the terms.

COVID-19



COVID-19

Following government instruction Southrepps Village Hall closed in March 2020 to assist in reducing the spread of Covid-19. As of June 2020, restrictions in England started to be eased. It was announced that community buildings including village halls could reopen from Saturday 4th July 2020.

Following an increase in Covid-19 transmissions within the UK the Government reintroduced some restrictions that impact upon how Southrepps Village Hall operates. The Covid-19 Reopening Policy for Southrepps Village Hall has been updated to continue to promote a safe environment for people to visit.

Importantly, Government guidance states 'COVID-secure community facilities are permitted to hold social groups, clubs and activities in groups of no more than 6. Community facilities can host multiple groups of 6, subject to capacity, but groups must not mix socially or form larger groups'.

All details in this policy should be adhered to, however, subsequent government advice that becomes available will supersede details of this policy and take precedence. The opening of Southrepps Village Hall will be gradual and cautious. All users of the Village Hall are reminded they do so at their own risk and they maintain responsibility for their own health and safety.

All hall users will be expected to adhere to the below guidance to make their visit to Southrepps Village Hall as safe as possible. As such this policy will be brought to the attention of all people booking the hall until we are in a position for the hall to open without the need for restriction.

Village Hall Use

- Face coverings must be worn within the hall
- Village Hall bookings will continue to be limited to a maximum of 2 bookings per week. A 72-hour period between bookings will be enforced wherever possible, this is to encourage natural decontamination of surfaces within the hall
- All hall users should continue to respect and maintain a 2 metre distance between themselves and other users wherever possible. This may be reduced to 1 metre with other mitigations in place (i.e. wearing a mask)
- The maximum capacity of the hall will be limited to 25 people at any one time. However, groups of no more than 6 are permitted. This means individual groups must not mix socially or form a larger group (unless all from the same household or social bubble).
- Payments are requested to be completed in a contactless format (card/transfer etc.)
- To assist with distancing the Village Hall Committee will place a 2 metre length of tape at the entrance to the hall to exemplify the distance
- Signage will be placed within the hall reminding users to socially distance

IF YOU FEEL UNWELL YOU MUST NOT ENTER THE VILLAGE HALL. STAY HOME AND CONSULT **GOVERNMENT GUIDANCE TO** ASCERTAIN IF YOU ARE REQUIRED TO ISOLATE OR GET TESTED







Larger Gatherings

- Charities and businesses can now carry out gatherings with more than 30 people.
 However, due to the size of Southrepps Village Hall the capacity will remain at a maximum of 25 people.
- Wedding receptions sit down wedding receptions may now take place in the hall, however, these are restricted to 15 people.
- Other celebrations are not able to take place in the hall at this time. This includes funeral wakes, baptism and anniversary teas and children's or adult's birthday celebrations.
- Recorded music may be played within the hall; however, it must be kept at such a volume that attendees are not required to raise their voices to speak over the music.
- Attendees of larger gatherings are reminded to maintain social distancing amongst those outside or their household or 'social bubble'.

Test & Trace

- Visitors to the hall are encouraged to download the NHS Covid-19 App and scan Southrepps Village Hall's QR code displayed in the hall.
- Hirers of the hall will be expected to obtain details of individuals who attend their event at the Village Hall to support the test and trace system or where necessary create their own QR code which is compatible with the NHS Covid-19 App. Southrepps Village Hall Committee will not be responsible for obtaining these details and will only have details of the main hirer.
- Details should consist of at least a name and contact number.
- Hirers should ensure they keep personal data secure at all times and the details should be retained for 21 days.

Face Coverings

- Recent changes mean by law face coverings must be worn within community centres, youth centres and social clubs. As such there is an expectation that face coverings will be worn from the time you enter the hall to the time you leave unless there is a reasonable excuse for not doing so.
- Face coverings should cover the nose and mouth at all times (face masks, face shields etc. are suitable)
- Reasonable excuses may include medical exclusion or disability, eating, taking part in certain activities, aged under 11 years (Please note that unless a medical exclusion exists, face coverings should be worn at all times between eating/exercise i.e. moving around the hall to go to the toilet). Full exemptions can be found on the government website.
- It is the responsibility of individuals and hirers to ensure attendees comply with face covering law - face coverings will not be provided
- Southrepps Village Hall Committee will place signage within the hall to encourage compliance

Personal Protective Equipment (PPE)

- Hall users are recommended to follow government advice regarding the PPE they use
- If hall users wish to wear disposable gloves they are reminded these need to be changed regularly to ensure they are effective (i.e. if you enter the main hall wearing gloves and then enter the kitchen you should change your gloves to prevent cross-contamination). It is preferable for hall users to wash their hands regularly and/or use the sanitiser stations
- Hall users will be expected to provide their own PPE if they choose to/are directed by government to wear it

Other Activities

- Current guidance prevent indoor sporting events from taking place for over 18s (exemptions exist for activities organised for those with disabilities)
- Exercise activities may continue within the hall at this time, however, organisers are reminded to strictly enforce social distancing throughout. These should abide by guidance provided by their sport's governing body and government guidance in relation to operating during Covid-19
- Those taking part in musical rehearsals within the hall should abide by guidance provided by professional musical organisations and government performing arts guidance in relation to operating during Covid-19. It should be noted that as of 28 September community facilities must not allow singing in groups of more than 6 during performances.
- Those hosting charitable support groups should abide by guidance provided by their individual charity and government advice in relation to operating during Covid-19, ensuring any relevant vulnerabilities of service users are considered and risk assessed. Please note that current government guidance allows for 15 people to meet in a support group.

- Instructor/hosts of exercise classes or other activities are encouraged to ensure at least 2 metres distance is maintained between participants at all times (this may mean the maximum capacity of the hall is reduced i.e. less than 25 people are likely to be able to take part in some activities where equipment is required and takes up excess space).
- No dancing may take place during performances.
- There are exemptions for activities/sports/ exercise classes organised for under 18s in an outside of school setting.
- Participants in sport and exercise are encouraged to arrive to their classes in their kit or desired clothing to reduce requirements to change in limited space. There are no shower facilities at the hall and as such participants should also return home to wash/ change
- It is highly recommended to open doors and windows during exercise to increase ventilation within the hall (please ensure all are secured prior to leaving)
- Whilst some activities may be exempt from the wearing of face coverings, participants must wear masks at all times when not taking part in the activity itself (i.e. walking to the toilets, entering/leaving the hall).

BOOKING CONDITIONS & INFORMATION

Responsibility and Charges

Southrepps Village Hall Committee reserve the right to charge a cash deposit of up to £150 for each booking.

- The responsible person is defined as the person who is the main booker of the event and this person is fully liable for all costs.
- The main booker must be over the age of 25.
- If the event is for a children's party, an adult of over 25 years must be on site at all times.
- The hirer will be responsible for leaving the hall in a condition not inferior to the condition of the hall on arrival.
- The full hire fee will be chargeable in the event of a cancellation less than 7 days prior to the booking.
- Southrepps Village Hall committee cannot be held responsible for any equipment, materials and/or personal items belonging to yourselves or other organisations during the event. You are to ensure you have suitable insurance is covered for all said items.
- Southrepps Village Hall Committee reserves the right to levy additional charges should the hall not be left in a satisfactory state.

Payment

You will have received an invoice for your booking. When communicating about your booking please use your reference - starting in VH.

The invoice will state the dates when you deposit and remaining fee is to be paid. When your deposit it paid it confirms you booking.

You can pay in two ways. Either by card payment taken over the phone or BACS transfer.

BACS - Account Name: Southrepps New Village Hall - Sort Code 30-90-89 Account Number: 44027368. Reference: (please use reference on invoice - starts with VH.

CARD PAYMENT - Contact Shelley on 07920 583773 to complete payment. Deposit Return - will be credited to the card. Cash returns are not possible.

DEPOSIT RETURN - We aim to return deposits within 3 weeks after event. This gives us time to get feed back from our cleaner and regular hirers on the hall after your event. Please provide your account to enable this to happen. Cash returns are not possible.

The following are part of, and not limited to, effecting the return of your deposit

- **TABLES** must be wiped clean free of debris (cello tape etc) and returned to their original positions. Any breakages should be reported. DO NOT use the table for art or craft without suitable protection on the table.
- **CHAIRS** should be stacked at either end of the hall in stacks no higher than 6 chairs. Chairs are to be moved using the chair trolley provided and not dragged as to damage the floor.
- **FLOOR** Damage to the parquet flooring due to dragging of chairs, tables and other equipment. It is to be left clean and free of spillages and debris. DO NOT USE a wet mop on floor, damp mop only.
- WINDOWS AND DOORS if damaged including glass, locks and frames.
- **KITCHEN** the surfaces and floors should be free of dirt and debris. No washing-up left and all ovens clean inside and out. All equipment to be returned in the cupboard found. All ovens, water heater, coffee machine and dishwasher to be turned off at main switches on the wall. Breakages to be reported back.
- **WASTE** All bins should be emptied and your rubbish taken away with you. There are bottle banks outside for the glass. The committee decided on this action to keep hire costs down and your co-operation is appreciated. A charge of £10 will be made for disposal of any rubbish left in the hall or car park after your event.
- **NO SMOKING** it is illegal to smoke on these premises.
- **NAKED FLAMES** please ensure that any candles are held in fire resistant vessels any burn marks created will need to be repaired.
- **NOISE** Music played in the hall must be at a volume so it is inaudible at a distance of 40 m from the hall. Doors and windows should be kept shut. All loud music must be off by 11pm. Unless you have a Temporary Events Licence and even then we would ask for all loud music to be off by 12am.
- **EXTERNAL AREAS** if external area used for the event, then this must be free from debris (not limited to waste and cigarette butts etc.)
- ALCOHOL The village hall does not have a licence to sell alcohol. It is illegal to sell alcohol
 without a licence, you may apply for a Temporary Events Licence application from North Norfolk
 District Council. Search TENS North Norfolk Council for more information
- **DECORATING THE HALL** if putting decorations up please use suitable fixtures that will not leave marks **DO NOT USE** cellotape, drawing pins, nails, glue etc. Remove all decorations from the hall leave walls clear and clean.

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Keys

You will have received confirmation of your event via email. You will be provided with a code for the Key Safe at the front entrance. It is the Main Booker's responsibility to ensure the keys are kept safe at all times. Loss of keys will result in £100 fine.

The code is changed regularly but we ask you to not share the code.

On leaving you must replace the keys in the Key Safe and please ensure to muddle up the numbers.



Temporary Events Licence (TENs)

Southrepps Village Hall does not have a licence to sell alcohol and you will need to apply for TENs licence from North Norfolk District Council. In summary below is what you need a licence for.

Alcohol - The licensable activities are:

- the sale by retail of alcohol;
- the supply of alcohol by or on behalf of a club to, or to the order of, a member of a club;
- the provision of regulated entertainment; and
- the provision of late night refreshment.

Entertainment - Regulated entertainment, subject to specified conditions and exemptions, includes:

- A. a performance of a play;
- B. an exhibition of a film;
- C. an indoor sporting event;
- D. a boxing or wrestling entertainment;
- E. a performance of live music;
- F. any playing of recorded music;
- G. a performance of dance;
- H. entertainment of a similar description to that falling within (e), (f) or (g).

Please go to North Norfolk District website for more information. Simply search **TENS North Norfolk District Council** and it will take you directly to the page.

Safety

Your safety is paramount in our venue and it is the Hirer's responsibility that their own safety as well as those persons attending is ensured.

The responsible person must ensure that emergency exits are not obstructed.

The responsible person must make those persons attending the event fully aware of what to do in case of fire. See emergency evacuation instructions posted in the hall.

NO SMOKING - it is illegal to smoke on these premises.

Naked flames - please ensure that any candles are held in fire resistant vessels.

Any equipment, including and not limited to sports, children's activities, specialist electrical and so, are the sole responsibility of the hirer.

Southrepps Village Hall does not accept any liability of physical damage. Any damage to the hall due to equipment is the liability of the hirer and full costs must be covered by them.

Suitable insurance must be taken out if there is any potential for physical injuries.

Cleaning

Every care has been taken with our hall. Cleaning is important. You Must return the all in the same clean condition as you found it.

Any issues must be reported immediately and we will rectify it as soon as possible.

 Cleaning products can be found under the kitchen sink. Vacuums, brooms and mops are available in the cupboard to the left of the stage.

- All floors must be cleaned after your event.
 they should be swept free of debris by vacuum or sweeping, then mopped, except:-
- All bins should be emptied and your rubbish taken away with you. There is a glass recycling bin opposite the doors.

COVID-19 - Cleaning

- We continue to ask hall users to leave the hall in the condition they found it and remove the waste when they leave.
- We ask that you ensure the safety of yourself and your guests / other users. The hirer is asked to clean all prior to guests arriving and also on leaving using the cleaning products provided on the table in the hall. Key Touch Points in the hall will be:-
 - Light Switches
 - Door handles and push plates
 - Key safe
- Bins are provided in the toilets and extra bins will be placed in the hall, these are intended for the disposal of hand towels, used tissues and disinfectant wipes - not for general waste. Any general waste (i.e. food waste, craft materials etc.) need to be removed by the hall user.
- The hall bins and toilet bins will be emptied by the hall cleaner following each event at the hall
- Cleaning of the hall will be increased to take place following each use of the hall
- Special attention shall be given to areas of high use, including door handles, sanitiser pumps, taps, toilet flushers, draw handles etc.
- Hall users are asked to use the disinfectant spray and tissue supplied to clean tables, chairs and surfaces (worktops, handles, taps etc.) after use

COVID-19 - Hygiene

- Hall users are recommended to wash their hands regularly and especially after using the toilet, coughing, sneezing etc.
- Signage encouraging hand washing will be placed in toilets and kitchen areas.
- There are limited washbasins available within the hall, as such hand sanitiser will be made available to hall users. Users should use hand sanitiser when proper facilities are not accessible (it is also recommended to use sanitiser after leaving the toilet, having washed hands thoroughly).
- Hand sanitiser will be available next to the main entrance/exit, in the corridor and at the main hall doors
- Disinfectant spray and tissue or disinfectant wipes will be available in the kitchen and should be used to wipe down kitchen surfaces.
- Disinfectant spray and tissue or disinfectant wipes will be available in the main hall and all tables and chairs should be wiped down prior to being returned to their storage position. This ensures they are available and safe for the next user.

COVID-19 - Hygiene cont...

- Only a responsible adult should use the disinfectant supplied
- Signage will be installed to remind users to wipe surfaces, tables and chairs
- Hall users are advised to follow government advice and 'catch' any coughs and sneezes in a tissue. Extra bins will be placed throughout the hall to ensure and encourage correct disposal of tissues and disinfectant wipes

Noise

Our village hall is in a residential area and noise does carry.

NOISE - Music played in the hall must be at a volume so it is inaudible at a distance of 40 m from the hall. Doors and windows should be kept shut. All loud music must be off by 11pm. Unless you have a Temporary Events Licence and even then we would ask for all loud music to be off by 12am.

Please keep noise to a minimum when leaving the premises.

External Areas

The decking area offers fantastic views and is very popular. The keys for the decking door is on the key ring. It can be a little tricky but please bear with it and don't force it. If you can't open it call us and we shall see what we can do.

- A. If external area used for the event, then this must be left free from debris (not limited to waste, cigarette butts etc.)
- B. No vehicles are allowed on the grass, if access is gained, without express permission from Southrepps Village Hall Committee and the Parish Council.
- C. Football pitch please take care of the grass

Smoking

Southrepps Village Hall is a no smoking building. Please ensure smokers use the external ash tray (near front door) for smoking.

Do not little with cigarette butts on the floor outside.

Toilets

Please ensure you check clean the toilets after your event.

- Feminine Hygiene we have small bags in the ladies toilet for hygiene products.
 Please dispose in the toilet bin. DO NOT FLUSH DOWN TOILET.
- Hand Towels are provided if you run out they can be found in the cupboard left of the stage on top of the grey cupboard.
- Please ensure all windows are closed at the end of the event.

Rubbish

You are to take your waste with you as we do not have the facilities to remove events rubbish. We encourage recycling and if you have any glass please use glass bins outside the hall.

Failure to remove rubbish will result in a £10 per bag of rubbish deduction from deposit.

KITCHEN

COVID-19

- Due to its smaller size a maximum of 3 people should be in the kitchen area at any one time.
- Users in the kitchen should continue to maintain a 2 metre distance from each other wherever possible.

COVID-19 - Cleaning

We ask you take extra care in cleaning. We have cleaned the kitchen but we recommend you quickly wipe all areas you are going to use **BEFORE** as well as after.

Hot Water Tank

PUT ON AS SOON AS YOU COME IN

- In the cloakroom / ladies toilet you will see a large tank. Above tank is a timer unit lit up BLUE.
- Press and hold for the period of time. It will take about 30 mins to heat up.
- It will automatically switch itself off after duration of time set.

Boiling Water Tap

If you are going to be making lots of teas then switch this on at the wall.

Switch is the left of the boiler. Please ensure you switch off at the end of use.



WARNING: This is boiling water

- Use of the dishwasher is recommended and use of hand/tea towels is discouraged
- Face coverings should be worn within the kitchen area

Cleaning

- Kitchen should be left clean and tidy with everything put back in its relevant place.
- There should be no washing up left relevant equipment is provided for washing up.
- The cookers should be left clean and without food residue.
- Coffee if you have used the coffee machine please ensure you remove the filters and wash everything.
- Floors should be swept and mopped after use.
- Remove your rubbish.

Crockery

We have enough crockery for serving 40 plus people. All are stored in the large cupboard at the back of the kitchen. In here you will find:-

- 1. Dinner & Side Plates
- 2. Soup & Dessert Bowls
- 3. Coffee Cups, Tea Cups & Saucers

In addition to these, we have various other items available for you to use in the cupboards.

We ask that you treat all the items in the kitchen with care and attention.

Breakages - Please report all breakages as soon as possible.

Kitchen Safety

KITCHEN SAFETY

BE SAFE WHILST WORKING IN THE KITCHEN - BE AWARE AT ALL TIMES.

WASH YOUR HANDS - please wash your hands before to start any food or drink preparation.

CLEAN AS YOU GO - we strongly advise that you clean as you go using the products provided under the sink.

SLIPS, TRIPS AND FALLS - Ensure the floor is kept dry at all times. Use mops or the blue paper towels.

FOOD SAFETY

When serving food and drinks for guests, we ask you to follow good food hygiene.

The 4Cs of food hygiene - The four main things to remember for good hygiene are the 4Cs:

Cleaning | Cooking | Chilling | Cross-contamination

1. Cleaning

You should do the following things:

- Clean and disinfect food areas and equipment between different tasks, especially after handling raw food.
- Clean as you go. If you spill some food, clear it up straight away and clean the surface thoroughly.
- Use cleaning and disinfection products that are suitable for the job

2. Cooking

Thorough cooking kills harmful bacteria in food. Undercooked food could cause food poisoning.

• Ensure all food is piping hot throughout.

3. Chilling

Chilling food properly helps to stop harmful bacteria from growing. Some foods need to be kept chilled to keep them safe, for example:

- food with a use-by date
- cooked dishes
- other ready-to-eat food such as prepared salads and desserts

It is very important not to leave these types of food standing around at room temperature.

4. Cross-contamination

Cross-contamination is when bacteria is spread between food, surfaces or equipment. Cross-contamination is one of the most common causes of food poisoning.

Raw food

It is most likely to happen when raw food touches or drips onto ready-to-eat food, equipment or surfaces. For example, if raw meat drips onto a cake in the fridge, bacteria will spread from the meat to the cake.

Always keep raw and ready-to-eat food separate, including packaging material for ready-to-eat food

Store raw food below ready-to-eat food in the fridge - use separate fridges for raw and ready-to-eat food if possible

Equipment

It can also happen when you use the same equipment for raw and ready-to-eat food. Use different equipment (including chopping boards and knives) for raw meat/ poultry and ready-to-eat food unless they can be heat disinfected in, for example, a commercial dishwasher

Hands

Hands can also spread bacteria. If you do not wash your hands thoroughly after touching raw food, you can spread bacteria to the other things you touch. ALWAYS wash your hands thoroughly before preparing food and after touching raw food

Preventing cross-contamination

You must ensure that work areas, surfaces and equipment used for raw and ready-to-eat food are adequately separated.

- Clean and disinfect work surfaces, chopping boards and equipment thoroughly before you start preparing food and after you have used them to prepare raw food
- If raw and ready-to-eat food need to be handled in the same preparation area, ensure the area is thoroughly disinfected between these uses.

Dishwasher

This is a commercial dishwasher so the cycle runs very quickly.

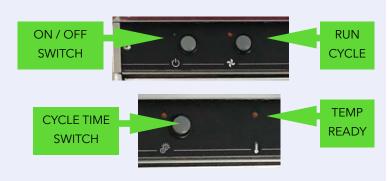
- 1. Switch **ON** the dishes at the wall.
- 2. Open the main door it can be a bit stiff (Please try not to yank the handle off though)
- 3. The dishwasher should be clean and free from water inside. If it is not please let us know.
- 4. Place in the **BUNG** front right hand side (sometimes these can be found near the sink there should be two)
- 5. Close the door and press the **ON** switch.
- 6. The dishwasher should start heating up and filling with water now. You may need to leave for about 15-30 mins to get up to temperature. The **TEMP READY** light will come on when it's ready.
- 7. You can set the cycle to 2 or 3 mins by pressing the **CYCLE TIME SWITCH**

TO WASH ITEMS

- 1. Use the relevant **INTERNAL TRAY** load up products.
- 2. Press and HOLD the RUN CYCLE button
- 3. You will hear when the cycle has finished.
- 4. Little tip open the door and pull the tray out then let the items steam dry (saves on drying up).

FINISH

- 1. Ensure all trays as placed back
- 2. Pull out the **BUNG** and let water drain.
- 3. Clean out filter of debris. and the inside of machine with a cloth.
- 4. Switch **OFF** at main switch on wall.





Cutlery

We have plenty of cutlery for your needs.

Please ensure all cutlery CLEANED and POLISHED and is returned and sorted into the grey containers provided.

Trolley

BUNG

You will see TWO catering trolleys which are available for your use.

Please ensure you clean down before and after use.

Oven

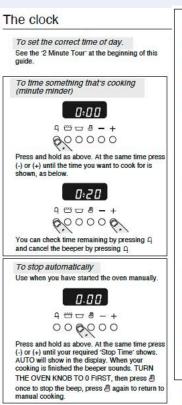
We have three ovens that can be used. One is a domestic style oven, a large fan oven and a warming oven. All are available for you to use. There is also a domestic microwave. All items are turned off at the relevant plug - please ensure you switch off after use.

Domestic Oven

This is a Ceramic Electric Hob, Electric oven and grill. There are 6 zones for ceramic hob, conventional oven (LH) and fan oven (RH).

- Switch on OVEN at master switch on the wall right hand side.
- 2. You will need to set a time if you wish to use the oven.
 - See THE CLOCK section
- 3. This is a domestic oven so the same principles apply as those you would at home.
- 4. Please ensure you clean down the oven after use





To start and stop the oven automatically Before you set the clock, you must have two numbers clearly in mind.

The 'cook period', which is the period of time you want the oven to cook.

The 'stop time', which is the time of day you want the oven to stop cooking

You cannot set a start time directly - this is set automatically by setting the cooking period and



Press and hold as above. At the same time press (-) or (+) until your required 'cook period' shows.



Then press and hold as above. At the same time press (-) or (+) until your required 'stop time' shows.

AUTO will show in the display.

Set the oven to the required temperature.

When your cooking is finished the beeper sounds. TURN THE OVEN KNOB TO 0 FIRST, then press @ once to stop the beep, press @ again to return to manual cooking.

If you are out, don't worry about the beeper going off, it stops after a while. When you return, TURN THE OVEN KNOB TO 0 FIRST, then press

twice, to return to manual cooking.

AUTO Is showing, you want to reset to manual cooking.

When cancelling an automatic setting, any cooking time already set must be returned to 0.00 before you can return to manual, by pressing the #\(\text{Dutton}. \)

Microwave

DOMESTIC MICROWAVE

can be found at the back of the kitchen on the wall.

- Switch on at wall and switch off after use.
- 2. Please ensure you clean after use.

Fan Oven

- Switch on at wall and switch off after use.
- 2. Please ensure you clean after use.

Warming Oven

The warming oven can be used to keep plates and serving dishes warm. It can be used to keep certain foods warm, but please ensure you follow safe food guidelines.

- 1. Switch on at wall and switch off after use.
- 2. Please ensure you clean after use.

Cleaning

We have the hall cleaned regularly, however in light of current situations we ask you to be extra vigilant in your cleaning. Please ensure you do the following:-

- Clean all surfaces before and after event to ensure the highest hygiene is maintained.
- TOUCH POINT CLEANING. We highly recommend that you wipe all of the following BEFORE and AFTER your event:-
 - Door handles and push plates
 - Light switches
 - Push bars

- All cleaning products are in the cupboard under sink in kitchen or on the table in the hall.
- **DO NOT** mop the parquet flooring in main hall. If spillage of liquid happens, please clean up immediately using the blue towels in kitchen.
- Sweep main floor using relevant tools in cleaning cupboard (left of the stage).
- TABLES all should be wiped after usage.

FAILURE TO RETURN THE HALL IN A CLEAN STATE WILL EFFECT YOUR DEPOSIT.

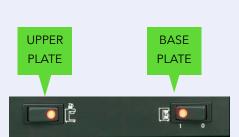
Coffee Machine

Our coffee machine enables you to make filtered coffee. There are two parts of the machine. Bottom part is There should be 4 Jugs, 2 Filter trays and bag of filters (next to the machine).

BEFORE STARTING

- 1. Please ensure machine is clean and check the filter trays.
- 2. Place two empty jugs on the base.
- 3. Switch on at mains plug ensure to switch off after use.
- 4. Switch on the BASE PLATE. You need to do this to ensure there is no water left in the water reservoir, this will ensure you don't over flow. If no water starts flowing through after a minute, then switch off BASE PLATE for now.
- 5. Slide filter tray towards you. Place a paper filter required amount of filtered coffee, slide back into position.
- 6. Fill the relevant reservoir with one jug with cold fresh water **DO NOT OVERFILL**.
- 7. Ensure empty jug is placed on base plate and switch on **BASE PLATE**.
- 8. Once coffee has finished filtering we suggest you keep the base plate on to keep coffee warm.
- 9. On completion, please dispose of old paper filters in bin. Wash filter trays and replace.
- 10. Clean down external machine and switch off at mains.





WATER

RESERVOIR

Main Hall

The main hall is featured with a stage, chairs, tables and large parquet floor. There are two large doors which go out to the patio area outside, the key can be found on the hall keys obtained from the key safe.

Patio Doors & Windows

- The second key unlocks the big doors, start with the one on the right and push.
- Please ensure to hook the doors back to stop them swinging.
- Please sure to close all doors and windows at the end.

Chairs

- Chairs are stacked 6 high please ensure you do not stack higher as they can topple over.
- Please use the chair trolley to move around hall.
- DO NOT drag the chairs in case they scratch the floor.

Decorating the Hall

if putting decorations up please use suitable fixtures that will not leave marks -

RECOMMEND - 3M Command Strips have orange of hooks that don't damage the paint work.

DO NOT USE cellotape, drawing pins, nails, glue etc. Remove all decorations from the hall leave walls clear and clean.

Tables

You will find tables on the right and left side of the hall.

The assembly is fairly self-explanatory. Ensure legs have clicked into their holding brackets.

Clean down tables before and after use.

COVID-19 - Doors & Windows

- Users are recommended (weather permitting) to open all available windows and doors when the hall is in use and weather permits to improve ventilation within the hall
- Users are responsible for ensuring all windows and doors are closed and secured prior to leaving the hall
- It is recommended (weather permitting) that the two main doors of the building are left open when the hall is in use. This will assist with ventilation, prevent the handles being regularly used and encourage users to walk only on the left-hand side of the corridor
- Hall users may consider operating their own one way system with the hall utilising the patio doors in the main hall as an alternative exit/entrance point.
- Consideration should be given to keeping interior doors open to prevent contamination of handles, however this will not always be possible (i.e. doors to the toilets)

Floor

Our hall has an old parquet flooring on, which we love so we ask you to ensure you do the following to help maintain it's up keep.

- 1. Dry sweep using wide sweeper provided in the cleaning cupboard.
- 2. Spillages should be cleaned up IMMEDIATELY. Please ensure it's dry after use.
- 3. DO NOT wet mop floor.

Other Areas

Curtains

Some of our curtains are on a pully system, some you drag across. Either way please take care when opening and closing.

All of our curtains should be left open when finished.

Heating

There are two heaters in the hall. Press and hold boost button. We suggest you start with 15 mins first as they are quite powerful.



Cleaning

Every care has been taken with our hall. Cleaning is important. You Must return the all in the same clean condition as you found it.

Any issues must be reported immediately and we will rectify it as soon as possible.

- Cleaning products can be found under the kitchen sink. Vacuums, brooms and mops are available in the cupboard to the left of the stage.
- All floors must be cleaned after your event. they should be swept free of debris by vacuum or sweeping, then mopped, except:-
- DO NOT MOP THE PARQUET FLOORING in main hall. If water has been spilt please clear it up immediately as it can ruin the floor

COVID-19 - Corridor

- The corridor is narrow compared with the size of the hall. Users are advised to walk on the left hand side of the corridor to maintain a suitable distance if another person is walking in the opposite direction
- If individuals are waiting in the corridor for the toilets, those using the corridor to enter or leave the hall will need to use common sense and distance themselves from these individuals. This may mean waiting in the main hall/outside the hall to allow others to pass through if space is limited

COVID-19 - Corridor

 Due to their compact size and to reduce cleaning requirements, hall users are asked not to enter these rooms unless necessary (i.e. to retrieve a broom/mop).
 Signage will be installed to denote rooms that should not be entered

Cupboard - left of stage

Within this cupboard you will find all cleaning tools and items that may be of use.

- Ladders
- Brooms
- Vacuum

We ask you to not use anything else in this cupboard - please ensure the light is off and door is close

DO NOT TOUCH the piano, piano stool. This is not for public use.

On Leaving

Cleaning

It is the Responsible Person's role to ensure that the village hall is left in the condition it was when first entering. To ensure the safety of the village hall please ensure:

Kitchen

- 1. WATER HEATER Switch off the water heater (switch located right hand side of the sink)
- 2. **DISHWASHER** If you have used the dishwasher ensure the bung is removed and clean as per instructions on the wall behind the dish washer.
- 3. CROCKERY & CUTLERY Return crockery etc to where you found it.
- 4. **OVENS** off ovens at main switch
- 5. BACK DOOR Ensure back door to kitchen is closed and windows closed.
- 6. Please close kitchen door on leaving.

Main Hall

- Patio doors are locked with curtains open
- 2. Back door (leading to car park) is closed
- 3. All lights in hall are switched off.
- 4. Main hall doors are closed.

Rubbish

- You are to take your waste with you as we do not have the facilities to remove events rubbish. We encourage recycling and if you have any glass please use glass bins outside the hall.
- Failure to remove rubbish will result in a £10 per bag of rubbish deduction from deposit.

General

- Turn off all lights with the exception the car park flood light which is PIR controlled.
- 2. Ensure that all taps are turned off in the toilet areas and door is closed.
- 3. Entrance doors (both of them) are closed.
- 4. Return the key to the Key Safe.